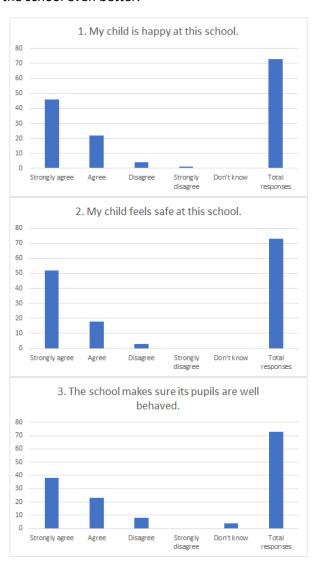


## Annual Parent Survey February 2020 (OFSTED Parent View)

Thank you to all of the parents who were able to complete the Parent Survey. As a school, we are determined to provide the best educational experience that we can, but we can only do this through the feedback that you provide.

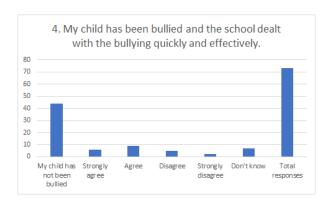
This particular survey was completed externally with OFSTED contacting the parents directly to ask for their opinion. With 73 replies, this provides a good insight into areas where there is a need for further improvement. Please find a summary of these findings below, which we believe are very positive, together with some explanation as to the steps that the Senior Management Team wish to take to make the school even better.

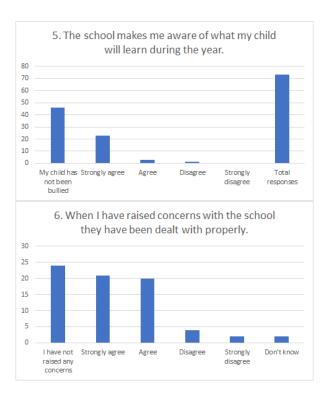


**School Response:** The school is pleased that 93% of parents feel that their child is happy at the school. However, our aim would always be for this to be 100% and therefore, we would encourage parents to contact their teacher or the Principal in order to discuss any concerns.

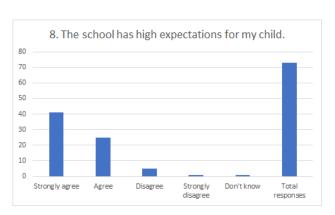
School Response: Safeguarding is arguably the most important factor in any school and therefore the school is pleased to see that 96% of parents feel that we achieve this. As a school, we place a huge emphasis of ensuring there is a culture where pupil concerns are dealt with using Emotion Pegs for example, and have orientated our curriculum towards teaching safe behaviour including online, near the sea and when walking to school.

School Response: The school is disappointed that 10% of parents feel that our pupils are not well-behaved. However, we are confident that our behaviour management is strong: within the first 18 weeks of this year, there have been 146 reported behaviour issues, almost all minor and with a quarter of these linked to two pupils who have particular difficulties in this area. In both cases, they are supported by dedicated staff to ensure that this does not impact the class in general.





7. My child has SEND, and the school gives them the support they need to succeed.

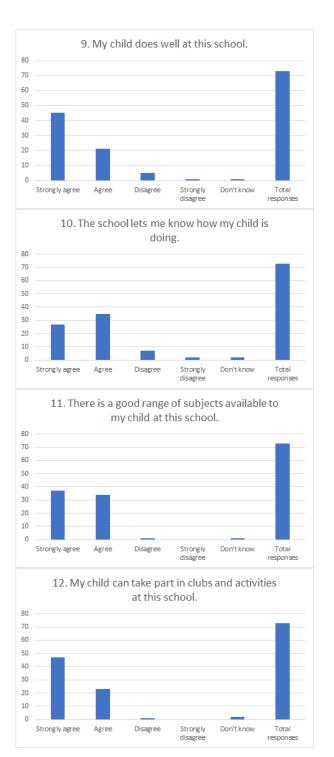


**School Response**: The school is surprised and disappointed at this finding. All parent reports of bullying are dealt with by the Principal and recorded in a log. There have been 3 reported bullying issues in the last 2 years; all were formally investigated with parents involved and none were found to be actual cases of bullying. In addition, the school surveys the pupils annually and follows up on any child who reports a bullying issue. In the last survey, there were also 3 concerns which again were more isolated incidents rather than cases of bullying. **School Response:** The school is pleased that 95% of parents feel that we keep them informed. This year, the school added detailed termly overviews to the website with over 250,000 words of information regarding what is taught in each class, in each half-term. In addition, a summary of this planning is sent home termly to all parents and we run a minimum of 8 parent workshops each year.

School Response: Again, it is pleasing to see such a positive response to this question. However, the school would not be happy with anything less than 100% in this area. Almost always, the Principal will take a phone call from a parent or return this within 24 hours, emails the same. Therefore, we can only presume that the school has not been able to accommodate a particular need, something that will not always be possible.

**School Response:** An insufficient number of parents commented upon this area to provide feedback.

School Response: The school believes that we have very high expectations of all children as we know that children will be happy in school if they feel successful in their learning. We are very proud to be one of highest performing schools academically in the area and across Norfolk in terms of the progress that we have made in key subjects.

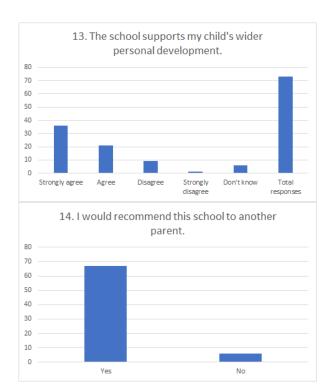


**School Response:** As noted above, the school fundamentally believes that all of our pupils are here to be successful and therefore we are glad that this is reflected the opinions of 90% of our parents.

School Response: The school schedules three Parent Teacher Conferences a year and sends a formal report. In addition, teacher are encouraged to speak with parents as soon as they have a concern and we would likewise, ask parents to arrange for conversation any night after school through contacting the office.

**School Response:** Under the National Curriculum, the school has to teach a set number of subjects which it does. Therefore, it is not possible to improve in this area.

School Response: The school is again pleased to see a 98% positive response to this as average, we provide 3 after-school clubs each night and have extended opportunities within the school through our committees such as Eco, Digital Leaders and Sports. In addition, the school provides a range of in-school activities such as Choir, in-school sports and Shakespeare Schools Foundation.



School Response: The school is a little disappointed not to have achieved a more positive response in this area as we strive to ensure we are developing the child as a whole, rather than just the academic. However, we are pleased that this was identified during the actual Ofsted inspection, in which we were highlighted as outstanding in this area.

**School Response:** Overall, the school is pleased that 92% of our parents would recommend North Wootton Academy to another parent; however, with 8% not able to do so, it demonstrates that the school needs to continue to improve in some areas.