

Annual Parent Survey

Thank you to the 95 families that completed our annual parent survey with a summary of your views outlined below. As a school, we are continually making decisions and changes for the betterment of the school, and your feedback provides validation – both positive and negative – around the success of these decisions and whether they align with the expectations that you have around the experience we provide. Most pleasingly, **99% of families would recommend our school to others**, which helps us understand that we are heading in the right direction. However, for the one parent that would not, I would urge you to make an appointment to discuss this further to see what we can improve.

Care	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
My child feels safe at school	69%	30%	1%	-	-
My child is well looked after	60%	39%	1%	-	-

SMT Response: Clearly, we will never be satisfied with anything less than 100% on this primary function of the school and we are aware that this is a reduction on previous years. However, we understand that families have rightly raised concerns around how we are managing a handful of pupils with additional behaviour needs. We have put in place a huge amount of structure that aims to minimise the impact of this on others and with the support of their parents, the situation continues to improve.

Education	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
My child is making good progress at this school.	61%	37%	2%	-	-
This school meets my child's particular needs.	51%	45%	2%	-	2%
My child is taught well at this school.	64%	33%	1%	-	2%
This school helps my child to develop skills in communication, reading, writing and mathematics.	67%	31%	1%	-	1%

SMT Response: As a school, we are really pleased with such a positive response towards our second key function, that of teaching and learning. Inevitably, we will not be happy until every parent feels their child is making progress and therefore, I would ask any parent to make an appointment to review this, as a lack of progress is not acceptable. This said, coupled with a similar level of disagreement around meeting particular needs, we do accept that we are having to meet ever more complex needs, often beyond our experience and training, with far less resources. The school is adapting fast to ensure that we are able to meet the needs of all, but we accept that there is a limit to how far we can stretch resources. This said, I would still ask parents who have concerns to challenge the school around what more can be done.

Behaviour	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
There is a good standard of behaviour at this school.	38%	53%	1%	-	8%
My child's lessons are not disrupted by bad behaviour.	26%	39%	12%	-	23%
This school deals with any cases of bullying effectively.	24%	29%	3%	-	43%

SMT Response: We are really pleased to see that all but one respondent agreed that our school has a good standard of behaviour, or were unaware of this being an issue. Personally, we believe that we have excellent behaviour both particularly in class but also around the school. This is not to say that we do not have issues daily nor that we have a small minority that need constant support, particularly in the lower school. This is a national challenge facing all schools and one that was explained very well in a BBC Panorama program this month. However, we do not believe this should disrupt learning greatly as we have a clear system of using two warnings before moving a child into a second class or to work with a senior leader which should limit the impact of this greatly.

Communication	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
This school responds well to my concerns.	50%	41%	4%	-	5%
This school keeps me well informed.	47%	42%	10%	-	1
This school helps me to support my child's learning	68%	27%	3%	1%	1%

SMT Response: Pleasingly, this year has seen a positive increase in all three of these statements. As always, I would remind families that I am available by phone, email or in person, pretty much daily and we would much prefer to address an issue, rather than letting it develop into a problem. Of course, I cannot always give families the answer they may want but I am always available to at least discuss what can be done. I am also pleased to see that our changes to moving awareness sessions online has been a success, currently we have had over 200 views of this year's videos – RE and Art are being sent out today. Finally, in reviewing the comments around the way we inform families: email is the main format, with a general rule of between 10-20 days notice if any action is required (for clubs in the autumn term, this is less because we are often waiting on date confirmation from external providers). Text messages are only used for changes on the day or personal communication such as head injuries, as they cost the school money. By default, these are often last-minute but often this is to communicate information that we have just found out e.g. staff shortages, road closures.

APRIL			
1st	Tuesday	9:30 - 12:00	Conkers class - Additional PE session
1st	Tuesday		Reception Hearing and Vision check
2nd	Wednesday		Last swimming lesson for Y5s
3rd	Thursday	KS2 - 9:15 EYFS/KS1 -13:15	PTA Easter Egg Hunt
4th	Friday	9:00	PTA Easter Raffle Assembly
4th	Friday		Last day of term
7th - 22nd			Easter Holidays
22nd	Tuesday		Inset
23rd	Wednesday		Children return to school
28th	Monday	9:30 - 11:30	Y6 Crucial Crew Event - Fire Station
28th	Monday	16:00	Activity Clubs Open for booking via Tucasi
29th	Tuesday	9:15 - 12:00	Year 5 - Additional PE
30th	Wednesday		Rowan class start swimming lessons (8 weeks)
MAY			
5th	Monday		Bank Holiday Monday - School Closed
6th	Tuesday	9:30 - 12:00	Pine Class - Additional PE
6th	Tuesday	13:15 - 15:00	Mental Health Support Team - Y6 Worries
12th - 15th	Monday - Friday		KS2 SAT's
13th	Tuesday	9:30 - 12:00	Additional PE - Conkers Class
16th	Friday	9:00 - 15:00	Yr 5 Perform Shakespeare at Kings Lynn Minster
16th	Friday	12:30	Yr6 to watch Shakespeare performances at Kings Lynn Minster
19th	Monday	10:00 - 14:45	KWIK Cricket Tournament - NRCC - Y5/6 Selected children
20th	Tuesday	9:30-11:00	Den Day Years 1-6
23rd	Friday	10:00 - 12:00	Y3/4 Mini Tennis Competition - Lynnsport - Selected children
26th - 30th	Monday - Friday		Half Term