

Annual Parent Survey

Thank you to the 90 families that completed our annual parent survey – **most importantly, 88 out of 90 families would continue to recommend us as a school.** As a leadership team, this is one of the most important ways in which we can understand your viewpoint on the education that we provide and how it meets your family's needs. Please find a summary of the ratings for the major areas and our attempt to explain the school's position around why these may not yet be 100%. Where families have raised specific points, we have tried to provide feedback for each of these electronically [Here](#) or on the school website under key information/parent surveys.

Care	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
My child is happy at this school	59%	40%	1%	-	1%
My child feels safe at school	60%	38%	1%	1%	-

SMT Response: As a team, we have to be happy that 98/99% of families agree with these core statements particularly around safety; however, we can only be satisfied with 100% with this area and therefore, I would urge this family to speak with the school immediately as no child should be experiencing this feeling each day. We consider the school to be a very safe place and have a lot of structures in place to support this including an annual survey of every child where any pupils raising a concern are spoken with and any issues addressed.

Education	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
The school gives my child/children the right support to enable them to learn well.	49%	45%	5%	-	2%
If your child has a SEND, does the school give them the support they need to succeed?	15%	15%	5%	-	65%

SMT Response: Again, whilst 95% is a very positive outcome, we are disappointed but also understanding that some families feel we cannot meet the needs of all of our learners. As has been the theme over the last few years, we are covering more complexity with less. Taking away the 7 teaching assistants working in Reception or in a 1:1 setting due to safety, we are left with 7 support staff trying to cover the remaining 280 pupils, meeting the needs of a further 42 pupils with a registered SEND, scores more who just find an area of learning tricky or lack confidence and the same number again where we are looking to extend and challenge, not to mention covering all lunch duties each day, dealing with pastoral issues etc. Inevitably, pupils are getting less and I can understand that this will frustrate; we are looking for creative solutions but this is likely to continue in all schools.

Behaviour	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
Has your child ever been bullied at the school	86% no		14% yes		
If yes, When the bullying took place, the school dealt with it quickly and effectively	10%	37%	7		47%
The school makes sure its pupils are well behaved	36%	58%	2%	-	4%



SMT Response: We are really pleased to see that 98% of families can see that we work hard to ensure our pupils are well-behaved; this is something we have worked hard on this year with a new behaviour policy which we believe is having a strong impact. With regard to bullying, this is too big a topic to cover what the school does to address potential bullying and will be the focus of the next newsletter. What we can explain is that we have had three issues raised around potential bullying, we have dedicated in excess of 50 hours additional supervision at play to solely try and identify this and we have not found this to be the case. Moreover, no family has made a formal bullying complaint for us to investigate and we have completed a bullying survey with all the pupils since this and again, not found evidence of bullying. Again, if we have missed something, please arrange to speak with me further.

Communication

The school communicates well with me about the things I need to know

When I have raised concerns with the school, they have been dealt with properly.

When the school makes decisions, it has the child's best interests at heart.

	Strongly agree	Agree	Disagree	Strongly Disagree	Don't know
The school communicates well with me about the things I need to know	43%	47%	9%	-	1%
When I have raised concerns with the school, they have been dealt with properly.	32%	55%	3%	-	9%
When the school makes decisions, it has the child's best interests at heart.	41%	48%	1%	1%	8%

SMT Response: Whilst this is possibly the biggest area of dissatisfaction, it is also an improvement on previous years which is positive. As a general rule, we will email families information as this is free and unlimited in terms of text: parent involved events tend to be a term (sometimes two) in advance to give families time to book leave; trips around half a term in advance as these need consent; whilst in-school or non-parent activities such as sports are sent around 10 days so that families remember PE kits etc. on the day. Texts are only used for urgent issues or when targeting specific families as they cost money and are limited to 160 characters. In addition, there is this monthly paper newsletter so that dates can be stuck on the fridge; teachers are available at the end of every day for a conversation or can be booked through the office at any time in addition to the 3 parent teacher sessions a year; a Facebook page that tries to share aspects of the day; online and in-person awareness sessions are held throughout the year and I am available on the playground for 20 minutes before and after every school day, as well by email and phone throughout the school day.

MAY			
4th	Monday		Bank Holiday Monday - School Closed
5th	Tuesday	9:30 - 12:00	Pine Class - Additional PE Session
11th - 14th	Mon - Thurs		KS2 SAT's
12th	Tuesday		Dental Survey - Selected children from Reception/Y1
12th	Tuesday	9:30 - 12:00	Fir Class - Additional PE Session
14th	Thursday	9:00 - 15:00	Y4 and Y5 Climbing Wall
15th	Friday	9:00 - 15:00	Y3 and Y6 Climbing Wall
15th	Friday	9:00 - 15:00	Yr 5 Perform Shakespeare at Kings Lynn Minster
15th	Friday	12:30 - 15:00	Yr6 to watch Shakespeare performances at Kings Lynn Minster
19th	Tuesday	9:30 - 12:00	Year 5 - Additional PE Session
22nd	Friday	10:00 - 12:00	Y3/4 Mini Tennis Competition - Lynnsport - Selected children
25th - 29th	Mon - Fri		Half Term
JUNE			
1st	Monday		Children return to school
1st	Monday	11:30	Springwood High School Teachers to visit Y6's
1st - 12th			Year 4 Statutory MTC
2nd	Tuesday	10:00 - 14:00	Y5/6 Girls Cricket Event at Grimston CC
2nd - 3rd	Tue-Wed		Reception Hearing and Vision check
3rd	Wednesday		Rowan class last swimming lesson
9th	Tuesday	9:30 - 12:00	Acorns class - Additional PE session
10th	Wednesday	9:00 - 11:00	Booster swimming lessons - Selected Y4,5,6 children
10th	Wednesday	11:00 - 13:00	EYFS Local Area walk and Picnic



We're a proud member of the EMAT family



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